



ALS Response to COVID-19

As a leading provider of testing services employing in excess of 15000 staff across 350+ sites, ALS is putting additional precautionary measures in place to ensure that we are playing our part in helping to contain the spread of COVID-19 (Coronavirus), minimise the risk to our people, and to ensure that we can maintain a high quality testing service to all of our clients.

We are continually monitoring WHO, CDC, and relevant country level advice to ensure our risk controls match the changing status of exposure to COVID-19 across the regions we operate. Strategically, we have adopted a three-stage approach to our planning which can be summarised as 'Prevention, Restriction, and Continuity'.

Prevention

In order to prevent ALS staff being exposed to the risk of COVID-19, ALS has taken the decision to stop all non-essential international and in country air travel and implement an absolute restriction on travel to areas with significant levels of infection.

We have provided our staff with information regarding the actions to take to avoid infection, such as handwashing, avoiding person to person contact, avoiding touching their nose and mouth, and have reviewed our internal cleaning and housekeeping processes to reduce the risk of infection within our site locations.

Restriction

In order to reduce the spread of the virus within our business we have implemented a risk-based approach to employees' self-isolation and sick leave requirements based on their COVID-19 exposures and display of relevant symptoms. This advice is linked to the more stringent of CDC or relevant country advice for self-isolation. The information provided to our staff also allows them to identify high risk exposures and spot the early signs of COVID-19. We have requested that if there is any reason to believe that they have contracted the disease or have been exposed to an infected person, that they seek medical advice and self-isolate from the work environment until they do not present any risk of infection to their colleagues.

We have reviewed our procedures that will be adopted in the event of a localised outbreak which enable our people the option of working from home and/or adopting alternative shift working arrangements.

Continuity

While we have not experienced any significant disruptions as yet, we have reviewed our business continuity plans specific for a COVID-19 response. The plans consider any potential impact to our services if we have a significant level of staff absent from work either through illness and the need to self-isolate, or due to the need to care for dependents in the event of school closures etc. These plans include identifying alternative shift and work arrangements to minimise exposure routes via person to person, shift to shift, or when commuting to work.

We are also working with our key suppliers to minimise any potential disruptions, and to ensure that we have adequate redundancy plans in place across essential areas of our operations.

We appreciate that the situation is developing rapidly and consequently we will keep our plans under constant review.

If you require any further information, please contact your regional ALS manager.